

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

Medical Group/ IPA/MSO

Primary Care

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

Hospitals

Ancillary

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

FOR QUESTIONS CALL PROVIDER SERVICES:
(888) 562-5442, Extension:

Los Angeles/Orange Counties

X123017

Riverside/San Bernardino Counties

X120613

Sacramento County

X125682

San Diego County

X121735

Imperial County

X125682

Molina is moving to a new Online Provider Directory and your Accurate Information is Essential

Ensuring that your information is current on the Molina Online Provider Directory is critical. Molina members utilize our directory to find the right providers for the care they need. Please take this opportunity to confirm your demographic information and any special areas of focus or training are up to date and relevant.

If you have updates, please contact Molina as outlined below within two (2) weeks of receiving this notification:

• **For Roster Submissions** –submit your most current roster following the standard process.

• **For Non-Roster submissions** – submit your changes on the Provider Change Information Form located on the Molina Healthcare Provider website at www.MolinaHealthcare.com under the “Forms” section.

A few key benefits of our new Online Provider Directory are:

- User-friendly and intuitive navigation
- Provider profile cards for quick access to information
- Easy browse by category, search bar and common searches
- Expanded search options and filtering
- Enables members to easily save provider information

You can expect to see the new Online Provider Directory roll out in phases beginning this summer 2021.

Thank you for serving Molina members.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (888) 562-5442. Please refer to the extensions to the left.