



Monthly Topics for July 2022

All Just the Fax publications are available on Molina Healthcare's website via this link <https://www.molinahealthcare.com/providers/mi/medicaid/comm/Pages/provmailing.aspx>

Juvenile Arthritis Awareness Month

July is Juvenile Arthritis Awareness Month. Nearly 300,000 children have been diagnosed with some form of Juvenile Arthritis. Juvenile Arthritis early symptoms are often overlooked by parents and written off as swollen joints, flu bug, or rash because of an allergic reaction.

Many do not know that children can even get arthritis. Since a child's immune system is not fully formed until around 18, an "autoimmune" form of arthritis is especially aggressive in children, compromising their ability fight normal diseases and leaving them open to complications that may affect their eyes, bone growth, etc.

Common symptoms include:

- Limping in the morning due to a stiff knee
- Excessive Clumsiness
- High fever and skin rash
- Swelling lymph nodes in the neck and other parts of the body

For more information on Juvenile Arthritis, please see the Juvenile Arthritis fact sheet in this month's rounding attachments and/or visit: <https://curearthritis.org/juvenile-arthritis/>

Hep C Initiative

The Michigan Department of Health and Human Services and Michigan Medicaid partnered with research-based global biopharmaceutical company, AbbVie, in effort to eliminate hepatitis C through the **We Treat Hep C Initiative**.

In Michigan it is estimated that 200,000 are living with Hepatitis C. Those living with Hep C are often unaware they have it and it can be silently spread quickly as individuals may not have symptoms for years.

For additional information on MDHHS Hepatitis C Elimination Plan, please visit the link below.

https://www.michigan.gov/mdhhs/0,5885,7-339-71550_2955_2976_94001_105637---,00.html

Molina Provider Online Directory (POD)

Molina has an Online Provider Directory and your accurate information is essential to our members/your patients finding you. Molina members utilize our directory to find the right providers for the care they need. Please take this opportunity to confirm your demographic information and any special areas of focus or training are up to date and relevant using this link: [Home \(sapphirethreesixtyfive.com\)](http://Home.sapphirethreesixtyfive.com)

Please note that Molina utilizes two forms for credentialing and terms/changes:

- 1- Provider Roster- the Roster is used to submit a new location or provider for credentialing. The Roster should be completed in full and submitted with a line for each service location the provider will be practicing at.
- 2- Provider Change Form- the Provider Change Form is used for terms, panel changes, and demographic changes.

A copy of the Roster Template and the Provider Change Form are in the rounding documents for the month. They can also be located at in the frequently used forms section on our website via the link below:

<https://www.molinahealthcare.com/providers/mi/medicaid/forms/fuf.aspx>

Availity

Molina's Provider Portal is now Availity Essentials. Please make sure you are registered with **Availity** at <https://www.availity.com/essentials-portal-registration>.

Effective March 1, 2022, the Molina Legacy Provider Portal will no longer accept new user registrations.

Prior Authorization (PA) Update

Effective July 1, 2022 the Prior Authorization Guide and Prior Authorization Code Matrix are updated. All Provider Authorization tools are available online at [Frequently Used Forms \(molinahealthcare.com\)](https://www.molinahealthcare.com/frequently-used-forms)

Need Help Finding a Dentist?

If you need a Dentist, visit www.molinahealthcare.com and use the online directory for our full dental provider listing. You can also call Member Services at 888-898-7969, Monday – Friday, 8 a.m. to 5 p.m. EST.

Your health is important to us! We want to ensure you are receiving proper dental care which will protect your health and identify issues before they become serious. Your Healthy Michigan Plan dental benefit allows for dental check-ups, cleanings, x-rays, fillings, tooth extraction and emergency dental care. Preventive Services are available at no cost to you.

Members have a chance to win a \$100 Visa Gift Card!

To qualify, you must:

- Be a Healthy Michigan Plan member on the date of service
- Have a dental visit from 1/1/2022-9/30/2022
- Be an active Molina Healthy Michigan Plan member at time of raffle

You will automatically be entered into the raffle conducted every month from July 1- September 30, 2022

Model of Care Provider Training 2022

Molina Healthcare of Michigan is required to provide annual training regarding our Model of Care program for Medicare enrollees. The Model of Care is the foundation for Molina's care management policy, procedures and operational systems for our Medicare population. Molina is being proactive this year and moved up the Model of Care training. If you have not sent the attestation form, please do so as soon as possible.

The written training materials on the Molina Healthcare Model of Care can be found on the Molina website at: <https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/common/medicare/model-of-care-Provider-Training.pdf> **Please use Google Chrome to access this link.**

If you are completing the training as a group, one MOC Attestation Form should be submitted that applies to all in the group by the individual with authority to sign on behalf of the group. An attendance log MUST also be included with your form. Please return the signed form via email to: MHMProviderServicesMailbox@MolinaHealthCare.Com