

# Provider Bulletin

May 2025

## May is Melanoma Skin Cancer Detection and Prevention Month

Skin cancer is one of the most common cancers in the U.S. Melanoma is a skin cancer that develops in the melanocytes, which are the cells that give the skin its color. Melanoma is less common than other skin cancers, but it's more dangerous because it is more likely to spread to other parts of the body and grow out of control. There are many risk factors for melanoma, such as excessive sun exposure, smoking, family history and others. There are several treatments for skin cancer, and early detection allows more treatment options. It is important to know your skin so you can detect changes and have them evaluated to detect skin cancer early.



To learn more information about melanoma skin cancer visit [Cancer.org/cancer/melanoma-skin-cancer.html](https://www.cancer.org/cancer/melanoma-skin-cancer.html).

## Provider orientations

To join any of the following orientations, please visit our “You Matter to Molina” website section for providers. Below are dates/times for upcoming live orientation sessions.

Thursday, May 22, 9 a.m.–10:30 a.m.

Thursday, June 26, 9 a.m.–10:30 a.m.

## 2025 Model of Care provider training

In alignment with requirements from the Centers for Medicare & Medicaid Services (CMS), Molina requires PCPs and key high-volume specialists, including hematologists/oncologists, cardiologists and neurologists, to receive training about Molina’s Special Needs Plans (SNP) Model of Care (MOC).

The SNP MOC is the plan for delivering coordinated care and care management to special needs members. Per CMS requirements, managed care organizations (MCOs) are responsible for conducting their own MOC training, which means multiple insurers may ask you to complete separate training.

MOC training materials and attestation forms are available at:

[Molinahealthcare.com/-/media/Molina/PublicWebsite/2025ModelofCareProviderTraining.pdf](https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/2025ModelofCareProviderTraining.pdf)

The target completion date for this year’s training is October 31.

### New resources regarding Molina's doula coverage available online!

Molina is pleased to provide additional resources regarding our coverage of doula services. The resources available in our online "You Matter to Molina" section, under the "Molina Doula Information and Advisory Council" drop-down menu, include the following:

- Links to MDHHS resources for doulas
- Doula Contracting quick facts guide
- "Molina Michigan Healthy Beginnings Program" and "What is a Doula?" handouts for providers

To access these resources, please visit [MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx)

### SEMPQIC implicit bias training

Molina has partnered with the Southeast Michigan Perinatal Quality Improvement Coalition (SEMPQIC) to host multiple workshops for providers to expand their skills and expertise on implicit bias, health equity and more.

**Date:** May 7, May 14 and May 28, 2025

**Time:** 1 p.m. - 3:30 p.m.

**Host:** Vicki T. Sapp, PhD

**Registration:** Scan the QR code listed on the notice in the "Upcoming Trainings" section for this virtual workshop at [MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx).

Continuing education (CE) and continuing medical education (CME) credits will be offered for participation.

### Recruiting providers for Molina's Healthcare Services and Quality Improvement and Health Equity Transformation Committees

Are you interested in learning more about Medicaid health insurance and giving feedback regarding programs and performance? Molina is looking for engaged providers to join both the Healthcare Services Committee (HCSC) and the Quality Improvement and Health Equity Transformation Committee (QIHETC).

**THE HSC** meets virtually for one hour on a quarterly basis. Meetings are typically on Tuesdays from 7:30 a.m.-8:30 a.m. The HCSC reviews policies and procedures for care management and utilization management as well as current performance and challenges. We would like a pediatrician and a psychiatrist to serve on this committee.

**THE QIHETC** meets virtually for one and one-half hours on a quarterly basis. Meetings are typically on Wednesdays from 8:30 a.m.-10 a.m. The QIHETC reviews quality, health equity, member advisory council, pharmacy, provider network, appeals and grievances, health care services, delegation and credentialing performance and initiatives. We would like an OB/GYN, a pediatrician and a long-term services and supports (LTSS) provider to serve.

If you have an interest in serving on either committee, please send an email and your Curriculum Vitae or resume to [MHMProviderServicesMailbox@MolinaHealthcare.com](mailto:MHMProviderServicesMailbox@MolinaHealthcare.com).



### **Train the trainer opportunity for prevention of Adverse Childhood Events**

Molina is committed to the prevention of Adverse Childhood Events (ACEs). We are partnering with the Children’s Trust Fund Alliance to offer “Strengthening Families Protective Factors” intensive four-week training program later this Fall. This will be a “train the trainer” model where one person from your clinic will attend and implement a plan to incorporate learnings and train the rest of the clinic. We will be offering 25 seats for the training and will be prioritizing sponsorship for participants in Rural Health Centers, Federally Qualified Health Centers, child and adolescent health centers and school-based clinics.

Please join us for a webinar on June 12 from 12 p.m.-1p.m. to learn more about this opportunity. We will discuss the time commitment and expectations for training, and who may be most appropriate from your clinic to participate and answer any questions. For additional details and registration instructions, please visit the “Upcoming Trainings” section of our online You Matter to Molina section for providers at [MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx).

### **Availity appeals and reconsideration changes**

Based on feedback from the Molina provider community, we have streamlined the Availity options regarding submitting a reconsideration or appeal.

Health care providers may now only select from the following two options:

- Claim payment inquiry/reconsideration
- Claim payment dispute/appeal

For additional details, please visit the “All Things Availity” section of our online You Matter to Molina section for providers at [MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx).

## Molina programs and services

Molina offers a variety of services for members and providers, including transportation services, medical respite services, mobile health care units and more. For more information, please visit our online **You Matter to Molina** section for providers at [MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/comm/YouMattertoMolina.aspx) and select “Tools and Resources.” Additional transportation benefit details are available in the same location under “Member Benefits.”

## Redetermination support for Medicaid patients

Molina Healthcare of Michigan offers a variety of support to our providers and patients through the Medicaid redetermination process. Provided resources are designed to help support your patients, our members, to renew their Medicaid coverage and continue receiving the care they need when they need it.

**Toolkits** – Provider and patient toolkits can be found online at [MolinaHealthcare.com/MedicaidRenewals](https://MolinaHealthcare.com/MedicaidRenewals)

**Member handouts** – Generic and cobranded materials

**Direct member outreach** – Molina can provide lists to support outreach to existing and recent Molina members to remind them that renewal is necessary for them to retain their Molina coverage.

**Availity provider portal** – displays redetermination information under **Eligibility and Benefits Inquiry**

If you have questions, please contact your Provider Relations manager or email us at [MHMProviderServicesMailbox@MolinaHealthcare.com](mailto:MHMProviderServicesMailbox@MolinaHealthcare.com).

## Molina Clinical Payment Policies available online

Molina Healthcare of Michigan publishes Clinical Payment Policies based on professional associations or other industry-recognized guidance for specific services. Such payment policies may be more stringent than the State. Listed policies are categorized under the following categories on Molina’s website at [MolinaHealthcare.com/providers/mi/medicaid/policies/payment.aspx](https://MolinaHealthcare.com/providers/mi/medicaid/policies/payment.aspx):

- Administrative Payment Policies
- Clinical Payment Policies
- Coding Payment Policies
- ESRD Payment Policies
- Radiology Payment Policies
- Pharmacy Payment Policies
- DME Payment Policies

Questions can be directed to your Provider Relations representative.