



Monthly Topics for June 2022

All "Just the Fax" publications are available on Molina Healthcare's website via this link <https://www.molinahealthcare.com/providers/mi/medicaid/comm/Pages/provmailings.aspx>

June is Prostate Cancer Awareness Month

Prostate cancer is the second leading cause of cancer death in American men, behind only lung cancer. About 11 men in 41 will die of prostate cancer. Prostate cancer can be a serious disease, but most men diagnosed with prostate cancer do not die from it. In fact, more than 3.1 million men in the United States who have been diagnosed with prostate cancer at some point are still alive today. For statistics related to survival, please visit <https://www.cancer.org/cancer/prostate-cancer/about/key-statistics.html#:~:text=The%20American%20Cancer%20Society's%20estimates,34%2C500%20deaths%20from%20prostate%20cancer>

Availity Training Available (Live Webinars)

Please visit Availity.com to sign up for one of the following live Webinars on Availity:

<u>Course Name</u>	<u>Date</u>	<u>How to Register:</u>
Availity Essentials Provider Overview for Molina Providers	6/8/22 at 11:00 am EST 6/21/22 at 12:00 pm EST	Log into your Availity account and select Help & Training Get Trained (in Availity Essentials) or Support Availity Learning Center (in Availity Essentials Pro).

Claims Dispute Process Reminder

Molina strives for timely and accurate claims payment, applying state and national coding standards and requirements. Please continue to use the Claims Dispute Process as a first line of resolution for claim issues.

Here are some tips to dispute a claim and receive a prompt response:

- File your dispute within 90 days of remittance advice date.
 - Molina will respond within 45 days for Medicaid/Marketplace and 60 days for Medicare.
- Please verify your pay to address (billing address from W9).
- Submit disputes utilizing the Availity Provider Portal – Payer Spaces or via fax using the claims dispute form (link below).
 - <https://www.molinahealthcare.com/-/media/Files/MHM-Claim-Dispute-Form-2-2020.pdf>

For more information on our claims dispute process, please review our provider manual.

Cost Recovery (Refunding Money to Molina)

Cost Recovery has been receiving multiple refunds from our Providers that don't have any back-up documentation. We are having to reach out to the providers to try and locate the claim/member information for the amount they are refunding. In some instances, it is taking a large amount of time to try and determine what claims are being refunded.

If you need to send a refund to Molina, please include the claim details, such as claim number, member name, member ID, date of service, etc. when sending refunds to Molina. This will help ensure refunds are posted to the correct claims and minimize the amount of checks that aren't posted properly.

COVID 19 Pay for Performance Program

The COVID 19 Pay for Performance Program for Vaccinations has a deadline of September 30, 2022. Molina has identified the members in your practice that require full or partial vaccinations. Criteria for this program is as follows:

1. The yearend bonus is available for members age 12 and above.
 - Requires that the first dose shot of any FDA-approved COVID 19 vaccine be done by September 30, 2022.
2. The three performance targets for each office is:
 - a. If you obtain a minimum of 85%-100% of your target, you will receive \$50 for each member.
 - b. If you obtain a minimum of 80%-84% of your target, you will receive \$25 for each member.
 - c. If you obtain a minimum of 60%-79% of your target, you will receive \$15 for each member.

To partner with you, Molina has provided:

1. The flyer, "COVID 19 Vaccine Myths Busted", which you can post in your waiting and exam rooms to encourage your patients to get vaccinated.
2. Molina Healthcare will send out promotional texts as an outreach to your unvaccinated members.
3. Molina is providing a \$100 gift card for members that receive their vaccination from April 1st thru September 30th, please share the information with Molina members as well as post throughout your office.

Thank you for all you do for our patients and partnering with Molina Healthcare of Michigan!

Molina is Converting to Paperless Payments – Immediate Action Required

Molina will transition to paperless payments to providers this summer. This will require action on your part if our records indicate your Tax ID is not registered for Electronic Funds Transfer (EFT) and your organization is still receiving paper checks for your claim payments. ***Please sign up for EFT through CHANGE Healthcare by no later than June 30, 2022.***

Nonopioid Directive Form

On March 23rd, the Governor signed HB 5262 and HB 5263 which require insurers to provide members with a copy of the Nonopioid Directive Form. The Nonopioid Directive form allows members to indicate their preference to not be administered an opioid or be offered a prescription for an opioid. The form must be made available on our website and provided to members upon enrollment. This law applies to our Marketplace LOB.

The form will be posted to our website and beginning June 30, 2022, the form will be included in our welcome kit.

The State has created the form in English, Spanish and Arabic. The forms are attached and can also be found on the MDHHS website at the following link. <https://www.michigan.gov/opioids/find-help>

Notification of Rapid Rise in Congenital Syphilis

In recent years, rates of primary and secondary (PS) syphilis in women have increased across the United States; 21% from 2019-2020 and 147% between 2016-2020. The data suggests a shift from largely affecting men who have sex with men, to a heterosexual syphilis epidemic. Michigan is following these trends with 21% of PS syphilis cases reported in 2021 occurring among women of childbearing age.

Reminder: Molina Healthcare Marketplace Authorization Fax Number Update Effective 6/1/22

Please be reminded that Molina Healthcare **Marketplace** will change its toll-free fax number for authorization requests. This is ***only*** a change in the fax number utilized to submit for prior authorization and/or notification of admission and clinical for UM review. The fax change does not affect authorizations submitted through Availity.