

COVID-19 Update for Skilled Nursing Facilities

To ease the administrative burden faced by many skilled nursing facilities, Molina has implemented the following additional changes through the end of May 2021, unless otherwise specified:

Authorization Suspended for Initial Transfers to Skilled Nursing Facilities

Effective immediately, Molina will allow initial transfer from the hospital to a Skilled Nursing Facility with “notification only.” This would not apply to transfers to Long Term Acute Care (LTAC) facilities, which will continue to require pre-authorization. Molina will provide an authorization number after notification. If the authorization number is not provided prior to the transfer, please notify us of the admission and a number will be provided. Notification may be sent by fax to:

- Medicaid/Marketplace: 800-594-7404
- Medicare Complete Care (HMO SNP) and MI Health Link (MMP) 844-834-2152

Molina will conduct continued stay reviews directly with the Skilled Nursing Facility and will authorize days after the initial transfer.

Please also include if the member tested positive for COVID-19 in the notification. Please fax notification to:

- Medicaid/Marketplace: 800-594-7404
- Medicare Complete Care (HMO SNP) and MI Health Link (MMP) 844-834-2152

Skilled Nursing Facilities Requesting Temporary Higher Level of Care

For facilities requesting higher level of care for long term care residents due to COVID-19, a separate authorization for higher level of care is required. The member must be experiencing symptoms and treatment for COVID-19 to qualify for higher level of care. These cases will be reviewed every 3-5 days.

Molina Transition of Care team members are available to assist with our members discharge needs. Please contact us at 888-898-7969 and follow the prompts to reach authorizations/admissions. Molina’s practice is to coordinate the discharge plan with the facility and to contact members after discharge to assist with their needs.

Molina Healthcare is monitoring COVID-19 developments daily. We will update you as things change and encourage you to monitor the CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Thank you for serving Molina members.

880 West Long Lake Road - Suite 600 - Troy, MI 48098 - Phone 248.729.0905 – Fax 800.594.7404