

**Molina Healthcare Inc.
Process Update
Medicare Authorizations
FAX NUMBER UPDATE**

Effective 4/5/21

Molina Healthcare Inc. Medicare has changed their toll-free fax number. The new toll-free fax number for submission for New Mexico Medicare are listed below:

All Physical Health and Behavioral Health inpatient auths / concurrent reviews / admission notifications / discharge notifications:

- **Fax Number: 1-844-834-2152**

All Physical Health and Behavioral Health Prior authorizations:

- **Fax Number: 1-844-251-1450**

OUTPATIENT REQUESTS

The process for obtaining prior authorization **has not** changed. Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable.

INPATIENT REQUESTS

The process for obtaining initial authorization and continued stay authorization **has not** changed. Please continue to submit admission notifications and continued stay clinical per the current requirements.

ADVANCED IMAGING AND TRANSPLANT REQUESTS- The process for obtaining prior authorization for imaging and transplant requests **has not** changed. Complete a Prior Authorization Request Form with all pertinent information and medical notes as applicable and fax to:

- **ADVANCED IMAGING FAX - 877-731-7218**
- **TRANSPLANT FAX - 877-813-1206.**

This is ***only*** a change in the fax number utilized to submit for prior authorization and/or notification of admission and clinical for UM review.

Molina Healthcare Inc

Prior Authorization: FAX NUMBER Update – Enterprise Medicare Unit (EMU)

Revised 3/30/2021 ARD