



**PROVIDER NETWORK
MANAGEMENT
CONTACT INFORMATION
2021**



**Molina Healthcare of New Mexico (MHNM)
Network Management & Services Leadership**

<p>Jennifer Sandoval, MHA Vice President, Network Strategy & Services</p> <p><i>Jennifer has oversight and responsibility of Molina New Mexico Network Management, which includes Credentialing, Contracting, Provider Services, Provider Data Management, and Delegation Oversight.</i></p>	<p>Office: 505-348-0946 Mobile: 505-304-5193 Jennifer.Sandoval2@MolinaHealthcare.com</p>
<p>Summer Bloise, MBA, CPCS, CPMSM Director, Provider Contract</p> <p><i>Summer oversees provider contracting to ensure a robust network of providers for member access. Through development of contracts and the coordination of configuration, credentialing and accuracy of provider data.</i></p>	<p>Mobile 505-544-8865 Summer.Bloise@MolinaHealthcare.com</p>
<p>Lisa Williams Manager, Provider Services</p> <p><i>Lisa oversees the establishment and maintenance of collaborative relationships with Molina’s healthcare practitioners and facility providers. Overseeing provider engagement, education, and the team responsible for conducting provider service functions.</i></p>	<p>Mobile: 505-507-7702 Lisa.Williams@MolinaHealthcare.com</p>
<p>Clara Bulger Manager, Delegation Oversight</p> <p><i>Clara oversees the relationships with all vendors for example those who provide Dental, Vision, or transportation benefit.</i></p>	<p>Office: 1-888-562-5442 ext.180385 Clara.Bulger@MolinaHealthcare.com</p>
<p>Sandra Soriano Manager, Credentialing</p> <p><i>Sandra oversees the credentialing process for all New Mexico Network providers and assist in coordinating efforts with Molina’s Corporate Credentialing Team.</i></p>	<p>Office: 1-888-562-5442 ext.180266 Sandra.Soriano@MolinaHealthcare.com</p>

Health Systems/Hospitals/ Large Provider Groups and Indian Health Care Providers

Jennifer Carlson

Provider Services Representative

Direct: 505-348-0592

Fax: 505-798-7313

Toll Free: 888-562-5442 Ext. 180592

Email: Jennifer.Carlson@MolinaHealthcare.com

Adrienne McConnell

Provider Network Manager

Phone: 505-259-4579

Fax: 505-798-7313

Email: Adrienne.McConnell@MolinaHealthcare.com

Specific Providers: San Juan IPA, SWMA, SWGI, NMCC, HME, La Clinica de Familia, PMS, First Choice, Desert States Physical Therapy, Indian Healthcare Providers, and School Based. Hospitals & Hospital Groups Statewide: UNM, Lovelace Eastern, Carlsbad Medical, Mimbres Memorial, Alta Vista, Lea Regional, Mountain View, Nor Lea Regional, Memorial Medical, and Presbyterian.

Behavioral Health Providers

Statewide

Denise Garcia

Provider Services Representative

Direct: 505-219-0019

Mobile: 505-508-9257

Fax: 505-798-7313

Toll Free: 888-562-5442 Ext. 180019

Email: Dee.Garcia@MolinaHealthcare.com

Rolando Benavidez

Provider Network Manager

Phone: 505-328-2157

Fax 505-798-7313

Email: Rolando.Benavidez@MolinaHealthcare.com

Specific Providers: All Behavioral Health Providers Statewide

LTSS and Ancillary Providers

Statewide

Sandra Valdez

Provider Services Representative

Mobile: 505-415-0135

Fax: 505-798-7313

Email: Sandra.Valdez@molinahealthcare.com

Marlene Driscoll

Provider Network Manager

Phone: 505-264-2962

Fax: 505-798-7313

Email: Marlene.Driscoll@MolinaHealthcare.com

Specific Providers: All LTSS and Ancillary Providers Statewide

**Physical Health Providers
(See Territory)**

Sandra Valdez

Provider Services Representative

Mobile: 505-415-0135

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Email: Sandra.Valdez@molinahealthcare.com

Darlene Virden

Assoc. Specialist Provider Contracting

Office: 505-348-0353

Fax: 505-798-7313

Email: Darlene.Virden@MolinaHealthcare.com

Territory: All Physical Health Providers in Taos, Colfax, Union, Mora, Harding, Santa Fe San Miguel, Quay, Guadalupe, De Baca, Curry, Roosevelt, Chaves, Lea and Eddy

A-M in Bernalillo Sandoval, Valencia and Torrance

**Physical Health Providers
(See Territory)**

Kidra Fuller

Provider Services Representative

Mobile: 575-202-3511

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Fax: 505-798-7313

Email: Kidra.Fuller@MolinaHealthcare.com

Leslie Brown

Program Manager

Direct: 505- 219-0853

Toll Free: 888-562-5442 ext. 180852

Fax: 505-798-7313

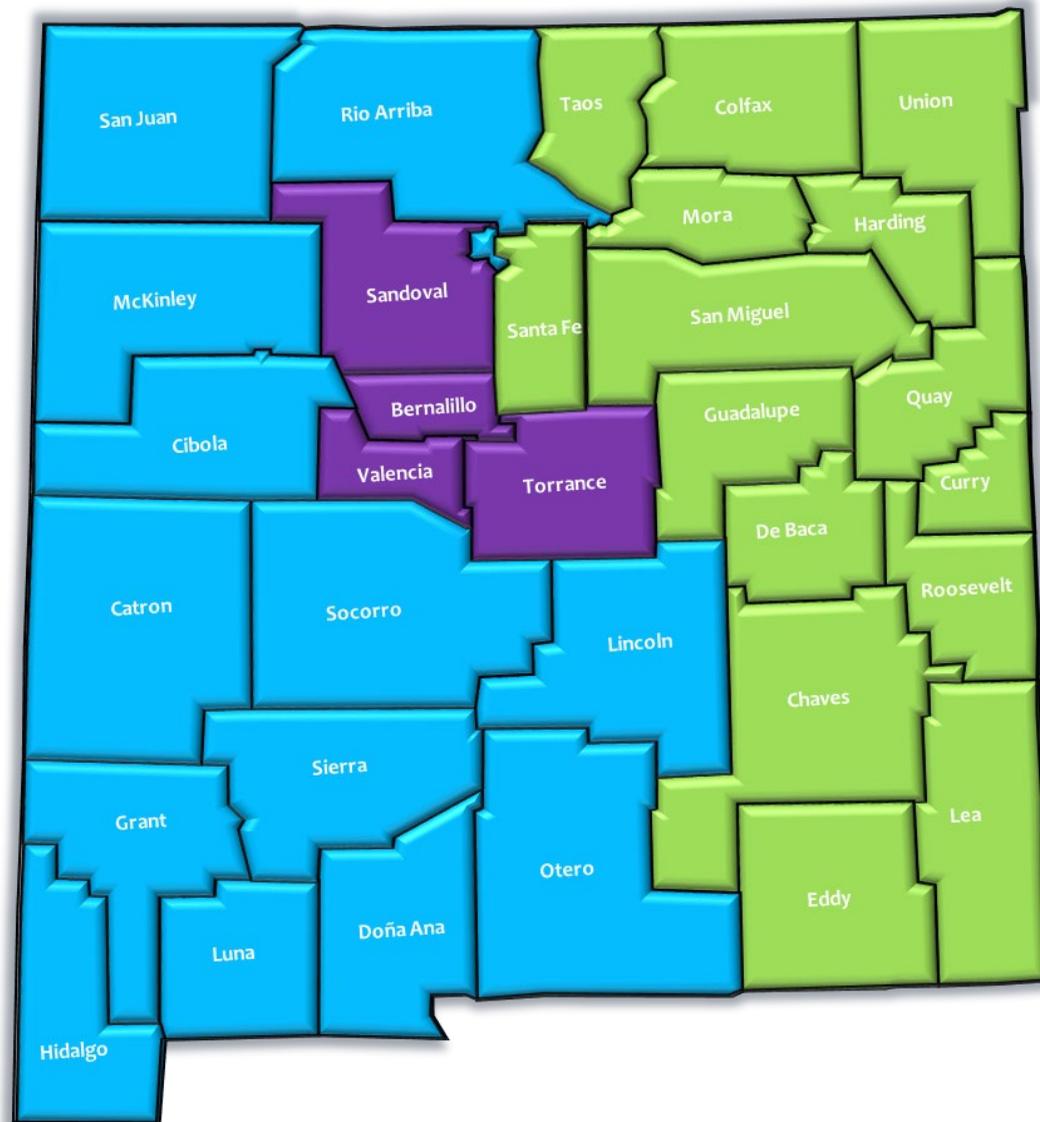
Email: Leslie.Brown@MolinaHealthcare.com

Territory: All Physical Health Providers in San Juan, Rio Ariba, McKinley, Cibola, Catron, Socorro, Lincoln, Sierra, Grant, Hidalgo, Luna, Dona Ana, and Otero

N-Z in Bernalillo Sandoval, Valencia and Torrance

GENERAL CONTACT INFORMATION	
New Provider Contract Requests	NMProviderContracting@MolinaHealthcare.com or Fax 505-798-7313
Adding Providers to Existing Contracts <ul style="list-style-type: none"> • New provider joining an existing contracted group; provider requires credentialing • New provider joining an existing contracted group; provider already credentialed with Molina 	MHNMCredentialing@MolinaHealthcare.com or Fax 505-798-7313 Please contact your Provider Services Representative.
General Provider Questions/Inquiries and Medicare Model of Care (MOC) Training Attestations	MHNM.ProviderServices@MolinaHealthcare.com or contact your Provider Services Representative
Provider Inquiry Research & Resolution (PIRR)	MHNMProviderInquiries@MolinaHealthCare.Com
Provider Appeals & Grievances	Molina Healthcare of New Mexico PO Box 3887 Albuquerque, NM 87190 855-322-4078 Fax Numbers: Claims Disputes/Reconsiderations 855-378-3642 Appeals 855-378-3643
Molina Healthcare Website (Provider updates, newsletters, Provider Manual, Forms & Resources, Provider Portal)	www.MolinaHealthcare.com

2021 Provider Network Services Area Map



Adrienne McConnell, Provider Network Mgr
Jennifer Carlson, Sr. Provider Service Rep

IHCP (Statewide)
Hospitals (Statewide)
Key Provider Groups

Darlene Virden, Assoc. Contract Specialist
Leslie Brown, Assoc Program Manager
Sandra Valdez, Provider Service Rep (Green)
Kidra Fuller, Provider Service Rep (Blue)
Central Area
A-M Sandra Valdez (Purple)
N-Z Kidra Fuller (Purple)

Physical Health (Statewide)

RJ Benavidez, Provider Network Mgr
Dee Garcia, Provider Service Rep

Behavioral Health (Statewide)

Marlene Driscoll, Provider Network Mgr
Sandra Valdez, Provider Service Rep

LTSS & Ancillary (Statewide)