



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## **Lynx Healthcare Pain Management Clinic to close September 8, 2023** (Medicaid, Medicare, Marketplace)

Lynx Healthcare, a pain management clinic operating in Spokane Valley and Kennewick, has announced its impending closure on Friday, September 8, 2023.

Patient safety is a top priority. Molina Healthcare of Washington (Molina), the Health Care Authority, Department of Health, and Department of Labor and Industries are working to ensure patients do not experience disruption in care. However, given the suddenness of Lynx's closure, we anticipate that some members may have difficulty obtaining new pain management or addiction medicine providers. We are advising members to contact their primary care provider and/or Molina to learn about their options.

Providers may contact the Provider Contact Center at (855) 322-4082, Monday through Friday 7:30 a.m. to 6:30 p.m., their Provider Services Representative, or refer to the provider online directory (POD) to learn of other pain management and addiction service providers available for referral.

Beginning on or before October 1, 2023, Restore Health & Pain Treatment group will open in Richland and the Spokane area. Molina is aware that there may be providers from Lynx who will now be practicing at Restore Pain & Treatment group. More information about Restore Pain & Treatment Group can be found at [Restorehealthptg.com](https://www.restorehealthptg.com).

Contact information for Provider Services Representatives can be found here:

<https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/wa/Medicaid/contacts/WA-Medicaid-State-Provider-FAQ-and-Contact-List.pdf>

The Molina POD can be found here: [https://molina.sapphirethreesixtyfive.com/?ci=wa-molina&network\\_id=40&geo\\_location=47.6569,-117.372&locale=en](https://molina.sapphirethreesixtyfive.com/?ci=wa-molina&network_id=40&geo_location=47.6569,-117.372&locale=en)

We appreciate your ongoing commitment and service to Molina members!