



# Just the Fax

A fax bulletin from Molina Healthcare of Washington – August 31, 2023

## National Committee for Quality Assurance (NCQA) Provider Newsletter

### Molina Healthcare NCQA Provider Newsletter Third Quarter Edition Has Been Posted.

Molina Healthcare of Washington publishes quarterly newsletters for providers in the Molina Provider network for all lines of business (Medicaid, Medicare and Marketplace). The newsletter communicates medical management policies and procedures to support providers in their delivery of quality health care services to Molina members. This edition contains important updates and reminders-article titles listed below.

- Updating Provider Information
- Practitioner Credentialing Rights: What You Need to Know
- Molina's Utilization Management
- Drug Formulary and Pharmaceutical Procedures
- Case Management
- Resource Available on Molina's Provider Website
- Translation Services
- Patient Safety
- Care for Older Adults
- Member Rights and Responsibilities
- Population Health (Health Education, Disease Management, Care Management and Complex Case Management)
- Hours of Operation
- Non-Discrimination
- Quality Improvement Program
- Standards for Medical Record Documentation
- Preventive Health Guidelines
- Clinical Practice Guidelines
- Advance Directives
- Behavioral Health
- Care Coordination & Transitions
- Health Risk Assessment and Self-Management Tools
- Flu Season 2023-2024

Please visit the Molina Healthcare website to read the Third Quarter Provider Newsletter located under the Communications tab. Or, you may click on these links: Medicaid [Provider Newsletters \(molinahealthcare.com\)](https://www.molinahealthcare.com/provider-newsletters), Marketplace [Provider Newsletter \(molinamarketplace.com\)](https://www.molinamarketplace.com/provider-newsletter), Medicare [Washington Provider Communications \(molinahealthcare.com\)](https://www.molinahealthcare.com/washington-provider-communications)

If you have questions, contact your local Molina Healthcare Provider Services representative at: (855) 322-4082.

Thank you,  
Molina Healthcare of Washington