



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Molina Update Regarding Payment of Tribal Clinic Claims

This notice is to let you know that Molina Healthcare has addressed your concern regarding the denial of claims billed by non-participating tribal clinic providers for no prior authorization. We recently revised the configuration of our claims processing system to allow payment for non-participating tribal clinic claims for services that would be paid to a participating provider without prior authorization.

We have also pulled a report of any claims denied historically in error and are sending those for adjustment to be paid. Although we have configured our system to allow payment, should you receive a denial in error or have any other questions, please call us and we will resolve the issue. We apologize for any inconvenience this has caused you and your patients.

As always our goal is to provide you with excellent customer service. We will continue our commitment to provide high quality support and services to our providers. If you have any questions or concerns, please contact your Provider Services Representative at (800) 858-5414 Monday through Friday between 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to Molina Healthcare members.