



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## **Check Printing Error Apple Health (Medicaid) and Marketplace**

Dear Provider,

Due to a check printing error with our payment vendor, you may receive a check with no name in the 'Pay To' field. Molina is aware of this problem and apologize for any inconvenience this may cause.

Molina initiated the process to issue a replacement check and a new check should arrive within two to seven business days. In the meantime, if you receive a check with a blank 'Pay To' field, please void and destroy the check immediately.

If you have any bank fees associated with this error, please contact Molina Healthcare at (855) 322-4082 to provide the fee amount and check number and we will refund your fees. Additionally, if you have not received a replacement check by January 25, 2022 please contact Molina Healthcare at the number above.

Thank you for serving our Molina members!