



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## New Century Health Updated eFax Numbers (Medicaid, Marketplace)

As previously communicated, Molina Healthcare of Washington (Molina) has collaborated with New Century Health (NCH) as the administrator of the Molina Oncology and Cardiology Quality Management Program.

Effective June 30, 2023, providers can no longer access NCH dedicated fax lines. **Providers are strongly encouraged to use the NCH provider portal for all prior authorization submissions, including uploading supporting clinical documentation.** The NCH provider portal can be accessed at <https://my.newcenturyhealth.com>.

Providers also have the option to phone in prior authorization requests to the NCH Utilization Management Team.

### Telephone Intake: (888)-999-7713

- Medical Oncology – Option 2
- Radiation Oncology – Option 3
- Cardiology – Option 1

Providers that cannot use the provider portal or phone in their requests may submit prior authorization requests and submit supporting clinical documentation using the **new eFax number or email addresses below.**

Provider Specialty	Previous Fax # Now Decommissioned	New eFax #	New eFax Email Address
Oncology	(877) 624-8602	(213) 596-3783	<a href="mailto:Efax-carepro-oncology@newcenturyhealth.com">Efax-carepro-oncology@newcenturyhealth.com</a>
Cardiology	(877) 624-8807	(714) 582-7547	<a href="mailto:Efax-carepro-cardio@newcenturyhealth.com">Efax-carepro-cardio@newcenturyhealth.com</a>
Radiation Oncology	(877) 624-8804	(714) 494-8366	<a href="mailto:Efax-carepro-radonco@newcenturyhealth.com">Efax-carepro-radonco@newcenturyhealth.com</a>

Please contact your dedicated NCH Provider Network Manager with any questions you may have. You may also email your questions to [providertraining@newcenturyhealth.com](mailto:providertraining@newcenturyhealth.com)

**Thank you for your continued and dedicated service to our members!**