



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

August 29, 2019

PrePayment Claim Reviews

Beginning October 29, 2019

(Medicaid, Marketplace and Medicare)

This communication is to notify our network providers Molina will be performing prepayment claim reviews effective October 29, 2019, with assistance from Optum. As a result, you may be asked to submit medical records and billing documents supporting the services billed in advance of your claim being adjudicated.

Molina utilizes widely acknowledged national guidelines for billing practices and supports uniform billing for all payers. The prepayment claim reviews will look for overutilization and other inappropriate billing practices.

If a claim review requires documentation you will receive a request with detailed instruction regarding how to submit the requested documentation for review. If the requested documentation is not received in the required time frame, your claim may be denied until all requested information to adjudicate the claim is received.

If it is determined a coding and/or payment adjustment is appropriate, the impacted claim(s) will be sent for adjudication. If you disagree with a review outcome you may dispute the decision through Optum's appeal process. Health care professionals retain their right to dispute results of reviews.

If you have questions call Molina Provider Contact Center at (855) 322-4082.

Thank you for your partnership.

Molina Healthcare, Inc.