



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## Advanced Imaging ePortal Submissions

(Medicaid, Medicare, Marketplace)

**Get automatic approvals for advanced imaging prior authorizations:**

**Benefits of ePortal submission:**

- Improve processing time from days to potentially minutes!
- Reduces disruptions to member care.
- Real-time authorization.
- Eliminates phone wait time and manual faxes.
- Clinical documentation can be submitted electronically.
- Automated tools improve efficiency and HIPAA compliance.
- Transparency on prior auth status.

We have also partnered with MCG Health to offer Cite AutoAuth (CAA) self-service for high-cost AI PA requests. By attaching the relevant care guideline content to each PA request and sending it directly to Molina, providers can receive an expedited – often immediate – response. Self-service is also available in the CAA tool to include but are not limited to: MRIs, CTs & PET scans.

To see the complete list of imaging codes that require PA, please refer to our PA Code LookUp Tool by visiting [MolinaHealthcare.com](https://MolinaHealthcare.com) and clicking on the Health Care Professionals tab.

**How to access and learn more:**

CAA can be accessed in the provider portal at [Provider.MolinaHealthcare.com](https://Provider.MolinaHealthcare.com) 24 hours a day, 7 days a week. You can also watch our MCG CAA video online at [youtube.com/watch?v=LmjvwxI6QOo](https://youtube.com/watch?v=LmjvwxI6QOo) to learn more.

To process your advanced imaging PA requests promptly, please review and follow these best practices:

**Do:**

- Utilize the CAA within the ePortal platform.
- Attach all clinical notes within the past six months, including:
  - Specialist consultants and/or physical or occupational therapists.
  - Any lab test results
  - Any previous imaging results such as ultrasounds, echocardiograms, x-rays, CT, MRI or PET scan report(s)
  - Reports of any investigative or therapeutic procedures such as endoscopy, biopsies or surgery.

**Don't:**

- Submit requests without clinical notes or limited clinical notes (high risk of denial).
- Submitting late on Friday evenings as urgent/expedited.
- Incorrectly marking as urgent/expedited yet not meeting the definition (involving a severe threat to the member's health).
- Refaxing/resubmitting requests causing duplicative reviews.