



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Partial Approval/Partial Denial process Effective: August 2021 (Medicaid & Marketplace)

Thank you for partnering with us to ensure that members get access to the medications they need as efficiently as possible.

As a friendly reminder on the Molina pharmacy prior authorization (PA), some pharmacy PA requests may be partially approved under certain conditions. These notifications are sent on the adverse determination letters also known as a denial. It is important to read the letters in their entirety to know what is approved and what additional information is needed to meet criteria for further approval. This additional information can always be submitted via the standard PA submission requests at any time.

Examples when the partial approval/partial denial decision may be rendered:

- 1. Molina PA criteria has not been met and the request is for continuation of therapy, but interruption of therapy could cause member harm.
- 2. Molina PA criteria has been met, but the request is for a duration that exceeds the policy approval limits.
- 3. Molina PA criteria has been met, but the request is for a quantity that exceeds the policy approval limits.

Thank you for partnering with Molina to facilitate an efficient and comprehensive PA reviews process for our members.