



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Submit and Track Your Appeals on Availity Essentials (Medicaid, Medicare, Marketplace)

Improve your appeals workflow on Availity Essentials

Providers in your region will have access to a new streamlined multi-payer process for submitting appeals to Molina Healthcare (Molina) on Availity Essentials beginning November 16.

You can look forward to the following functionalities:

- Submit your appeal and dispute requests online for Molina's finalized claims
- Check the status of your requests submitted to Availity Essentials
- View and import requests initiated through outside channels (fax, mail, etc) and complete them as a part of your Availity Essentials workflow
- Upload supporting documentation for online requests
- Receive a notification when requests have been finalized and processed by Molina

Will you need access to appeals on Availity Essentials? To use appeals on Availity Essentials, your organization's administrator must assign the claim status role to each user who requires access.

Join us for live training.

We invite you to join Availity and Molina representative for live webinar to learn how to get the most out of this time-saving feature. We know you are busy, so we have two sessions available for you to choose from – **November 15, 2023, 8 a.m. – 9:15 a.m. PT** and **November 20, 2023, 10 a.m. – 11:15 a.m. PT**. Space is limited, so register today. We'll show you how to get the most out of appeals tools in Availity Essentials and will provide time for you to ask questions at the end of the presentation.

Save your seat by logging into Availity Essentials and proceed to **Help & Training** section located at the top right of the screen and select **Get Trained**. Once in the training catalog, go to the Sessions tab at the top of the page and then you will see the training listed as **Molina Healthcare Appeals – Live Webinar**.